# Little Caesars arena BUE CROSS SUTEMENU 2021 Little Caesats arena



# WELCOME. Little Caesars arena

Delaware North welcomes you to Little Caesars Arena, home of the 11-time National Hockey League Champion Detroit Red Wings and the 3-time National Basketball Champion Detroit Pistons.

The Little Caesars Arena mindset is all about the fans, and our core value system at Delaware North is all about serving the fans. That is why our associates are trained to embrace GuestPath<sup>®</sup>, our award-winning customer service program. As such, we continually strive to exceed your expectations – creating special experiences, one guest at a time, for over 100 years!

With locations on four continents serving half-a-billion guests a year, it's not easy to come up with a simple phrase that captures all we do. Yes, we're world leaders in culinary and hospitality. We're specialists in serving up what fans crave, and at making travelers and visitors feel right at home. But here's how we'd like you to really think of us. We're a team of 60,000 strong. Our role is to work behind the scenes to create world-class experiences, and our spirit, our passion, is to go beyond your expectations.

We have worked hard to be recognized as a leader in premium food and beverage services. Our team of chefs have selected only the finest foods, beverages and amenities to serve you and your guests. We have added several regional tastes to further enhance your food experience at Little Caesars Arena.

We look forward to an exciting year of providing the finest in foods, beverage and service to you, the Suite holder, and your guests. The following information is provided to assist you when placing your food and beverage order.





# **POPCORN. NUTS.**

CLASSIC POPCORN ★ Endless supply of butter-flavored popcorn in a souvenir bucket \$32

**GOURMET NUTS** ★ **(**) **(**) ♥ Pistachios, honey roasted peanuts, cashews \$50

# **SNACKS. CANDY.**

**SOUVENIR SNACK ★ ()** Popcorn, pretzels, snack mix in a souvenir tin \$48

**THE CANDY SHOP**  $\star$  **(**) **(**) Assorted classic candies \$55

# GOURMET SNACKS **G**

Crispy carrot chips, seasoned beet chips, pepperoni chips, locally sourced chorizo, Rocky's sesame chips, pickled vegetables, roasted vegetable dip \$100



**CHIPS & DIP \star** Kettle chips with housemade French onion dip \$38

SALSA TRIO ★ <sup>G</sup> <sup>⊘</sup> Pico de gallo, salsa verde, salsa roja \$65

**Upgrade your Trio** Add queso- \$20 Add guacamole \$20





# **SMALL BITES.**

**PRETZEL BITES** ★ ♥ Warm pretzels, tossed in Little Caesars garlic butter and parmesan cheese \$8.95 per person

**CHINESE DUMPLINGS**  $\star$  **(**) Vegetable dumplings, served with a sweet chili sauce \$8.95 per person

CHICKEN TENDERS ★ BBQ & ranch dipping sauces \$11.95 per person

CHICKEN WINGS ★ <sup>G</sup> Traditional Buffalo or BBQ wings, celery, blue cheese & ranch dressings \$11.95 per person

# CHILLED SHRIMP BUCKET **G**♥

36 pieces of poached shrimp, horseradish cocktail sauce, remoulade, lemon wedge \$15.95 per person

# FRUITS. CHEESES. CRUDITÉS.

Little Caesars

MEDITERRANEAN MEZZE 🔍 💙

Hummus, Tabbouleh, roasted red pepper hummus, spicy olive mix, feta, naan bread, roasted garlic hummus, smoked pita chips \$6.95 per person

# FRESH FRUIT ★ 🜀 🕖 ♥

Including pineapple, grapes, strawberries, cantaloupe, blackberries \$7.95 per person

# FARMERS MARKET CRUDITÉS ★ 🜀 **V** 💙

Grape Medley tomatoes, cucumber sticks, celery sticks, broccoli & cauliflower florets, red pepper, roasted vegetable dip, hummus \$7.95 per person

# ARTISAN CHEESE & CHARCUTERIE

Cured meats, regional cheeses, dried fruits & gourmet crackers \$13.95 per person



#### ALL SELECTIONS SERVE APPROXIMATELY 10 GUESTS, UNLESS OTHERWISE NOTED

# **SALADS**.

#### MICHIGAN SALAD 🛧 🗘 🥨 🧡

Sun-dried cherries, blue cheese, candied walnuts, grape tomatoes, cucumbers, wild berry vinaigrette \$5.95 per person

#### ASIAN SALAD 💔

Frisee, arugula radicchio, pear, grape tomatoes, goat cheese, honey ginger vinaigrette 7.95 per person

#### TRADITIONAL CAESAR SALAD ★ 🔍

Romaine lettuce, aged Parmesan cheese, garlic croutons, Caesar dressing \$6.95 per person

#### **ENHANCE YOUR SALADS** Add grilled chicken ★ \$1.95 per person Add poached shrimp ★ \$3.95 per person

# **SIDES**.

### KALE COLESLAW 🛨 🔍 💙

Kale, shaved brussels sprouts, red & napa cabbage, carrots, radicchio, traditional coleslaw dressing \$30

#### GRILLED & ROASTED SEASONAL VEGETABLES<sup>G</sup> <sup>(</sup>) ♥

Oven-roasted, marinated vegetables with rosemary, oregano & roasted garlic \$40

### POTATO SALAD 🛧 🜀

Red bliss potatoes, creamy Creole mustard dressing, chive, bacon, cheddar cheese \$40

### VEGETARIAN PASTA 💔

Cavatappi pasta, Roasted Vegetables and Beyond Meat Plant Based Brats \$18.95 per person

#### HOMEMADE PASTA SALAD 🔸 🔮 💙

Cavatappi pasta, garden fresh vegetables, Italian herb vinaigrette \$40





# DOGS. BRATS. SANDWICHES.

#### ALL BEEF HOT DOGS **★**

12 all-beef franks, traditional rolls & condiments \$7.95 per person

## SAUSAGE SAMPLER \*

Polish & Italian served with grilled peppers & onions, sauerkraut, bakery fresh buns \$9.95 per person

**TOP YOUR DOGS** ★ Add a side of chili \$20

#### HOT DOG OR SAUSAGE TOPPINGS BAR G

chopped bacon, fresh jalapenos, shredded cheddar cheese, diced tomatoes, bacon onion jam, chopped onions \$20

# **MUFFALETTA SANDWICH**

salami capicola, mortadella, gardineria olive relish provolone cheese \$12.95 per person



Little Caesars

## **CHICKEN SHAWARMA**

Marinated chicken, garlic sauce, tomato, naan bread \$9.95 per person

### BUFFALO CHICKEN SLIDERS 🛧

Blue cheese dressing, diced celery, brioche roll \$10.95 per person

### HAWAIIAN MEATBALL SLIDERS

Blended beef & pork meatballs glazed with sweet chili sauce and cranberry puree, brioche roll \$11.95 per person

### BURGER SLIDERS ★

Cheddar cheese, lettuce, tomato, red onion, kosher pickle, brioche roll \$11.95 per person

### **STREET TACOS**

Shredded chicken in adobo sauce, chili & onion braised beef chunks, Served with Cotija cheese, salsa Verde, Pico de Gallo, jalapenos, cilantro & steamed flour tortillas \$18.95 per person



# MAINS. ENTRÉES. MACS.

PREMIUM MAC 'N CHEESE ★ 🔮

\$9.95 per person

Add Buffalo chicken \* \$10.95 per person

## **CREAMY THYME CHICKEN**

Herb marinated airline chicken breast, seasoned root vegetables, roasted garlic potatoes, thyme infused white cream sauce \$16.95 per person

# **BBQ PULLED PORK**

BBQ-sauced pulled pork, side of mac 'n cheese, honey-cheddar jalapeño cornbread muffins, kale coleslaw \$16.95 per person

### **BRAISED SHORT RIBS**

Slowly braised, Cabernet reduction, polenta cake, root vegetables, bakery fresh rolls \$24.95 per person

# HERB-CRUSTED BEEF TENDERLOIN

Root vegetables, rosemary-Cabernet reduction, roasted garlic potatoes, creamy horseradish sauce, bakery fresh rolls \$29.95 per person





CHOICE OF TRADITIONAL ROUND WITH 8 SLICES OR SQUARE-CUT THIN CRUST

**PIZZAS**.

#### LITTLE CAESARS CLASSIC CHEESE ★ ()

Italian tomato sauce, mozzarella cheese, oregano, basil \$21

# LITTLE CAESARS VEGGIE 🔸 🔍

Classic Cheese pizza, peppers, onions, mushrooms, black olives \$21

#### LITTLE CAESARS PEPPERONI ★

Classic Cheese pizza, spicy pepperoni \$21

#### LITTLE CAESARS 3 MEAT TREAT \*

Classic Cheese pizza, spicy pepperoni, sausage, bacon \$21





# CARTS. STATIONS.

### MEXICANTOWN GUACAMOLE CART

Hand-mashed avocados with roasted poblano rajas, Cotija cheese, applewood smoked bacon, grape tomatoes, red onions & salsa Roja \$300

# **RAMEN CART**

Asian flare brought to your Suite. A Chef will create a custom ramen bowl with a blend vegetables, rice noodles, steak, shrimp and chicken. The bowl is then topped off with your choice of broth, fish, vegetable or beef \$700

# **PASTA CART**

Chef-prepared pasta with a choice of shrimp, chicken or Italian sausage, served with seasonal vegetables, grape tomatoes, wild mushrooms & garlic marinara or pesto cream, bakery fresh rolls \$550

## STEAKHOUSE CARVING CART

Impress your guest with your own personal chef carving station. Your choice of protein accompanied by roasted root vegetables, smoked creamed spinach, Cabernet reduction, fresh baked rolls

**Strip Loin**- \$600 **Prime Rib**- \$700 **Rack of Lamb**- \$725 **Tomahawk**- \$800

### SUITE TEMPTATION CART

Wow your guests by ending on a high note! Complete your luxury experience with our Chef's selection of signature desserts, candies, fresh fruits & cordials.

Pricing based on a la carte selection





# **SWEETS. TREATS.**

**FRESHLY BAKED COOKIES ★ (1) (2)** \$4.95 per person

**COOKIE & BROWNIE COMBO**  $\star$  (2) (2) Freshly baked cookies & brownies \$5.95 per person

MINI DESSERT PLATTER  $\star$  (1) (2) Assorted dessert bars \$6.95 per person

**CREAM PUFF** Vanilla mousse with warm Saunders hot fudge \$7.95 per person

**SPECIAL OCCASION CAKE V** Please contact your Suite Administrator to arrange for your custom cake.





# **MEAL BUNDLES.**

## FAN FAVORITE PACKAGE

\$500 Classic Popcorn Kettle Chips & Dip Market Fresh Fruit Buffalo Chicken Wings Michigan Salad Classic Little Caesars Cheese Pizza Detroit Coney Dog Premium Mac 'N Cheese Cookie and Brownie Combo

# **MADE IN DETROIT** \$650

Gourmet Nuts Michigan Salad Pretzel Bites Farmers Market Crudités Dearborn Sausage Sampler Chicken Shawarma Sandwich Mom's Pot Roast *Roasted Red Skins & Root Vegetables* Cream Puff PIT MASTER BBQ \$800 Souvenir Snacks Candy Shop Pretzel Bites BBQ Chicken Wings Caesar Salad Loaded Potato Salad Cajun BBQ Meatballs BBQ Pulled Pork Mac 'N Cheese Honey-Cheddar Cornbread Muffin Kale Coleslaw Lemon Bars





# **BEVERAGE BUNDLES.**

### **STARTING LINEUP** \$350

(1) 4-pack each of: Budweiser, Bud Light, Labatt Blue Light, Corona Extra, Bell's Rotating Wheat, Samuel Adams

Boston Lager, Bell's Two Hearted Ale

(1) 6-pack each of: Coke, Diet Coke, Sprite, Dasani

# ALL STAR \$550

(1) 4-pack each of: Bell's Two Hearted Ale, Stella Artois, Atwater Dirty Blonde, Heineken, Corona Extra, Labatt Blue Light, Sam Adams Boston Lager, Truly Wild Berry Seltzer, Truly Pineapple Seltzer

(1) 6-pack each of: Coke, Diet Coke, Sprite

(2) 6-packs each of: Dasani

(1) bottle each of: Mark West Pinot Noir, Clos Du Bois Chardonnay

#### HALL OF FAME \$750

(1) bottle each of:

Stoli Vodka, Jack Daniel's Tennessee Whiskey, Captain Morgan Original Spiced Rum, Terlato Pinot Grigio, BV Costal Merlot

(2) 4-packs each of: Budweiser, Bud Light, Atwater Dirty Blonde

(1) 6-pack each of: Founders All Day IPA, Coke, Diet Coke, Sprite, soda water, tonic water

(1) 4-pack each of:Cranberry juice, orange juice(2) 6-packs each of:Dasani

Add a Detroit Red Wings or Detroit Pistons Growler filled with your choice of our rotating craft selections to any package for \$60



# VINO. BLANCO.

# **CHAMPAGNE & SPARKLING**

**CAPOSALDO, PROSECCO,** | ITALY The color is pale straw with greenish undertones. The aroma is fruity with citrus, green apple and acacia flowers \$55

**MUMM NAPA BRUT ROSÉ** | CALIFORNIA Robust red fruit flavors with an elegant finish, soft texture and fruit forward \$85

# VEUVE CLICQUOT BRUT | FRANCE

Hints of toast and biscuit accent lightly honeyed flavors of quince, apple blossom and peach in this fresh and balanced Champagne \$120

# ROSÉ

### STUDIO BY MIRAVAL | FRANCE

A very pale color, with features of fresh citrus fruits on the nose giving way to strawberry, green apple, lime, raspberry, and black currant notes that stay tightly focused through the long, rich finish \$70

# MOSCATO

# MIRASSOU | CALIFORNIA

The wine opens with light floral and fresh fruit aromas before segueing into a palate of sweet peach, ripe pineapple and refreshing citrus \$55



# RIESLING

#### CHATEAU STE. MICHELLE

COLUMBIA VALLEY Crisp apple aromas and flavors with subtle mineral notes \$55

CHATEAU GRAND TRAVERSE | MICHIGAN

Sweet and acidic with abundant flavors of citrus, white peach, cantaloupe and orange blossom honey \$55

# PINOT GRIGIO

**ECCO DOMANI** | ITALY Light-bodied, with a pleasantly soft palate and a long finish \$55

**TERLATO VINEYARDS** | FRIULI-COLLI, ITALY Ripe peach, apricot and pear, with a mouthfilling texture and crisp mineral finish \$75

**SANTA MARGHERITA** | ALTO ADIGE, ITALY Fresh, clean bouquet and a crisp, sophisticated flavor brightened with hints of citrus \$80



# VINO. BLANCO.

# **CHARDONNAY**

**PROVERB** | CALIFORNIA Layers of baked apple and pineapple with whispers of vanilla and caramel \$50

#### CLOS DU BOIS | CALIFORNIA

This bright and juicy Chardonnay beckons with aromas of apple blossom, ripe pear, peach and sweet lemon drop 60

# WENTE "ESTATE GROWN,"

CENTRAL COAST, CALIFORNIA Estate Grown Chardonnay is a beautiful expression of the Livermore Valley with aromatics from lemon zest, graham and a touch of floral and vanilla. \$60

### CAKEBREAD CELLARS

NAPA VALLEY, CALIFORNIA Fresh, lightly buttery, ripe golden apple, pear and citrus aromas, complemented by seductive vanilla and cinnamon scent \$115

# SAUVIGNON BLANC

**GIESEN** | MARLBOROUGH, NEW ZEALAND Aromatically expressive and generously flavored with freshly cut herbs, scrumptious tropical fruit with subtle notes of black currant leaf \$50

# **SEAGLASS** | SANTA BARBARA COUNTY, CALIFORNIA

Aromas of lemon, lime, grapefruit and fresh cut grass. A clean, crisp palate of gooseberry, tangerine and a touch of minerality \$60

# KIM CRAWFORD | NEW ZEALAND

An exuberant wine brimming with flavors of pineapple and stone fruit with a hint of herbaceousness \$70





# VINO. ROSSO.

# **PINOT NOIR**

**MARK WEST** | CALIFORNIA Layers of fruit characteristics including fresh cherry, rich strawberry and raspberry notes \$55

#### **THE SEEKER** | VIN DE PAYS, FRANCE

Full of red fruit and spice, sweet cherry fruit melds with earth and spice, balanced acidity and ripe, fine tannins, giving a long, smooth finish \$60

# **INSCRIPTION KING ESTATE**

WILLAMETTE VALLEY, OREGON Bright cherry, raspberry and strawberry notes greet the nose, along with fresh rose petals, baking spices and hints of earth \$70

# MERLOT

**BEAULIEU VINEYARDS** | CALIFORNIA Lovely red fruit aromas, complemented by peppery oak notes \$55

# **DECOY BY DUCKHORN** | NAPA VALLEY, CALIFORNIA

A classic expression of Napa Valley Merlot, this wine offers alluring aromas of lush cherry, raspberry, cocoa and freshly baked pie crust \$95

# MALBEC

**DON MIGUEL GASCÓN** | ARGENTINA Flavors and aromas of blackberry, blueberry, plum, dark cherry and a hint of mocha \$55



# **RED BLEND**

**19 CRIMES** | AUSTRALIA Bright hues of dark berry fruits accompanied by a strong vanilla aroma \$50

# CABERNET SAUVIGNON

**PROVERB** | CALIFORNIA Rich blackberries meld with hints of mocha, vanilla and oak \$50

**RICKSHAW** | NAPA VALLEY, CALIFORNIA Black cherry, black currant and blueberry aromas lead to flavors of dark fruit, vanilla, and hints of cedar \$60

**SABASTIANI** | NORTH COAST, CALIFORNIA Opens with aromas of black cherry, coconut and Cabernet-spice. The palate is medium-bodied and led with juicy flavors of blackberry, plum, currant and a toasty oak \$65

**BUEHLER VINEYARDS** | NAPA VALLEY, CALIFORNIA

Black fruit notes with a layered, savory fruit balance \$95

# **INTERESTING REDS**

**RENATO RATTI BAROLO DOCG** | ITALY A bouquet with traces of licorice and tobacco, full-flavored, full-bodied and elegant \$125



#### AVAILABLE IN A 750 ML BOTTLE

# **SPIRITS**.

# **VODKA**

Smirnoff \$78 Stoli \$78 Reyka \$78 Tito's Handmade \$105 Ketel One \$110 Grey Goose \$115

# GIN

Tanqueray \$85 Bombay Sapphire \$98 Hendrick's \$120

# TEQUILA

Sauza Silver \$78 Hornitos Reposado \$88 Patrón Silver \$140

# RUM

Malibu Coconut \$72 BACARDÍ Superior \$75 Captain Morgan Original Spiced \$85

# AMERICAN WHISKEY

Jack Daniel's Tennessee Whiskey \$85 Jack Daniel's Tennessee Fire \$85



# BOURBON WHISKEY

Jim Beam \$75 Buffalo Trace \$90 Maker's Mark \$100 Knob Creek \$110 Knob Creek Rye \$110 Woodford Reserve \$130

# SCOTCH WHISKY

Dewar's White Label \$90 Johnnie Walker Black Label \$110 12 year Glenlivet \$125

### **IRISH WHISKEY**

Jameson \$95 Tullamore D.E.W. \$90

# CANADIAN WHISKY

Canadian Club \$75 Crown Royal \$95

# COGNAC

Hennessy V.S \$135 Courvoisier VSOP \$130

# LIQUEUR

DISARONNO \$80 Baileys Irish Cream \$80 Kahlúa \$85 RumChata \$90 Grand Marnier \$130



BREWS AVAILABLE IN A 4-PACK, UNLESS OTHERWISE NOTED SODAS & WATERS AVAILABLE IN A 6-PACK, UNLESS OTHERWISE NOTED

# **BREWS**.

# AMERICAN PREMIUM

Budweiser \$40 Bud Light \$40 Michelob Ultra \$40 Miller Lite \$40 Coors Light \$40 O'Doul's NA (12 oz. - 6-pack) \$40

# **IMPORT/CRAFT**

Labatt Blue \$40 Labatt Blue Light \$40 Corona Extra \$48 Heineken \$48 Guinness \$48 Samuel Adams Boston Lager \$48 Stella Artois \$48 Atwater Dirty Blonde \$51 Bell's Rotating Wheat \$51 Bell's Two Hearted \$51 Founder's All Day IPA \$51

# **SELTZER**

TRULY Pineapple Seltzer \$51 TRULY Wild Berry Seltzer \$51

### **BEER GROWLERS** \$75 Ask your Suite Attendant about our rotating selections

# **SODAS.** WATERS.

Coca-Cola \$20 Diet Coke \$20 Coke Zero Sugar \$20 Sprite \$20 Ginger Ale \$20 Lemonade (4-pack) \$20 Iced Tea (4-pack) \$20 Dasani \$30





# **MIXERS. JUICES.**

Tonic Water (6-pack) \$20 Club Soda (6-pack) \$20 Orange Juice (4-pack) \$20 Cranberry Juice (4-pack) \$20 Apple Juice (4-pack) \$20 Grapefruit Juice (3 – 16 oz. bottles) \$20 Pineapple Juice (3 – 16 oz. bottles) \$20 Grenadine Syrup (750 mL bottle) \$20 Triple Sec (750 mL bottle) \$25 Sweet Vermouth (375 mL bottle) \$25 Dry Vermouth (375 mL bottle) \$25 Margarita Mix (750 mL bottle) \$30 Bloody Mary Mix (750 mL bottle) \$30 Ginger Beer (4-pack) \$30

# **TOPPERS. ADD-INS.**

Oranges \$2 Maraschino Cherries \$2 Queen Olives \$2 Lemons & Limes \$2 Aromatic Bitters \$25

# ENERGY.

Cranberry Cintron (4-pack) \$32 Classic Sugar Free Cintron (4-pack) \$32

# HOT BEVERAGES.

Tim Hortons K-Cup Service (12 servings) \$40 Hot Chocolate (12 servings) \$45



### **DELAWARE NORTH SPORTSERVICE SUITE INFORMATION**

Delaware North Sportservice welcomes you to Little Caesars Arena, home of the Detroit Red Wings and Detroit Pistons. We are pleased to accommodate all of your Premium Suite food and beverage needs. All food and beverage services for the Suites at Little Caesars Arena are provided exclusively by Delaware North Sportservice. We are looking forward to an exciting year of providing the finest in culinary arts, beverages and service to you, the Suite holder, and your guests.

# INTRODUCING YOUR 2021 DELAWARE NORTH SPORTSERVICE TEAM

#### Kristi Trudell

Suites Manager 313-462-8625 Ktrudell@delawarenorth.com

#### **Madeline Patton**

Assistant Suites Manager 313-462-8625 mpatton@delawarenorth.com

#### **Cierra Conley**

Suite Coordinator (313) 471-7781 LCASuites@delawarenorth.com

Troy Michalkiewicz Executive Chef

#### **Douglas Gruenwald** Suites Chef (313) 462-8621 dgruenwald@delawarenorth.com

### ORDERING PROCESS

Our Delaware North Sportservice Suite Menu has an expansive list of menu offerings and pre-event pricing for orders received before the ordering deadline. Delaware North Sportservice's preferred method of order placement is through our online ordering system, Appetize. Once your order is placed through the Appetize system, your order will be directly entered into our system without any wait time. To ensure we meet your food and beverage requirements, we request all food and beverage orders are placed by 4 p.m. two (2) business days prior to the event.

### **PRE-EVENT ORDER SCHEDULE**

Event Date	Order by 4pm
Wednesday	Monday
Thursday	Tuesday
Friday	Wednesday
Sat I Sun I Mon	Thursday
Tuesday	Friday

Please note, 4 p.m. is a hard cutoff deadline. If you are in the process of placing an order in Appetize or call in an order after 4 p.m., we will be unable to fulfill any request that is not listed on the Suite Game Day Menu. A Suite game day order form can be emailed to you for your convenience if you miss the cutoff deadline. Please refer to this form after the 4 p.m. cutoff deadline for any game day orders. You may submit a Game Day order form in advance, and it will be processed once the doors open on the event day. You may also opt to order from the Game Day Menu upon arrival in your Suite. We ask that you allow 30 to 45 minutes for preparation and delivery of Game Day Menu items.



Unless otherwise requested by you, the Suite holder, or your designate, all cold and dry food will be delivered prior to the start of the event. In ensuring the highest level of presentation, service and quality, some timeand temperature-sensitive items will be delivered after doors.

The Suite Temptations cart can be requested to stop by your Suite when placing your Advance Order or on the event day. We can only offer the cart for Pistons and Red Wings games. All food and beverage service will end promptly at the beginning of the 4th quarter for basketball events, and with ten (10) minutes remaining in the 3rd period for hockey events.

### **ADVANCE ORDERING**

For your convenience, food and beverage orders can be made from our 2021-2022 menu up to two (2) business days prior to the event. If you miss the pre-order deadline, you may place your order from the Game Day Menu.

# ORDERING OPTIONS PRIOR TO THE EVENT

There are three options for placing an order when ordering two (2) days prior to the event.

- 1. Online website ordering:
  - a. Go to https://connect.appetizeapp.com/preorders/buildorder/ little-caesars-arena
  - b. Enter your username and password
  - c. Proceed with the online process to place your order
- 2. Email the Suite Coordinator: LCASuites@delawarenorth.com
- 3. Call the Suite Coordinator: (313) 471-7781

We strongly encourage all Suite Administrators to order via Appetize. This ensures accuracy and is quick and convenient. Every Suite is assigned a username and unique password for their online ordering. If you have trouble accessing your account, please contact your Suite Coordinator at (313) 471-7781.

# **ORDERING FOOD DURING THE EVENT**

Most of the items on the Suite Menu are available after the ordering deadline, including during the event. These orders will be accepted through the beginning of the 4th quarter for basketball, and ten (10) minutes remaining in the 3rd period for hockey. A credit card on file with the Delaware North Suite Office must be provided to the Suite Attendant for payment of all Game Day Menu orders. We strongly encourage you to order at least two (2) business days in advance. Not only will you pay pre-event prices but you will also have a larger selection of choices. Game Day ordering is provided as a convenience to our guests; however, it is meant to supplement the pre-event order, not replace it. Game Day orders may be placed with the Suite Attendant overseeing your Suite the day of your event. Please allow approximately 45 minutes for all Game Day orders.

# NUTRITIONAL INFORMATION

Delaware North Sportservice is proud to be the exclusive caterer at Little Caesars Arena. We are proud to offer a wide variety of items on our menu. Please see the list of specific items that are gluten-free, vegetarian or include nuts throughout the menu. If you have special dietary needs and our menu does not meet your needs, please call the Suite Office at (313) 471-7781. We will work with our chef to ensure you and your guests are provided a meal that meets your dietary needs.

While we cannot 100 percent guarantee that the environment/food is nutfree, we take every precaution to ensure it is. If you or your guests have a nut allergy, please contact the Delaware North Suite Office prior to ordering.



## CANCELLATIONS

Should you need to cancel a food or beverage order, please contact our Suite Coordinator at (313) 471-7781 at least 24 hours prior to your event. Full price will be charged to the bill for all cancellations within 24 hours of the event date.

### **METHOD OF PAYMENT**

#### **OPTION 1: Credit Card on File**

All Suite holders will set up an account with Delaware North Sportservice Suite Office with a major credit card. Your business's contact person will be referred to as a Suite Administrator. The Delaware North Sportservice Suite Office will keep this information on file for its authorized use. All food and beverage orders will be charged to this account unless otherwise specified. The Suite Administrator is responsible for any orders placed for their Suite. Unless otherwise instructed, at the end of an event the Suite host will be presented with an itemized bill detailing all food and beverage purchases charged to the account for that event. A Suite guest may also use their personal credit card for payment of food and beverage orders. At the end of the event, the Suite Attendant will present an itemized bill to the owner of the credit card. The methods of payment accepted are MasterCard, Visa, American Express and Discover.

#### **OPTION 2: Escrow Account**

An escrow account is a convenient way to pay for your purchases in advance without utilizing a credit card. Prior to the beginning of the season, a check is sent to Delaware North Sportservice Suite Office to be deposited in the escrow account. You will receive copies of the Customer Summary from each event itemizing all charges. An escrow can be initiated with a minimum balance of \$2,000; however, we recommend \$5,000 for the initial payment. When the escrow drops below \$1,000, you will be asked to replenish your account; if the account balance reaches \$0, you will be asked to provide a credit card for all charges until the escrow account is funded.

### PERSONALIZED SERVICES

During events, Suite Attendants will take additional food and beverage orders. Should you desire a private Suite Attendant or bartender services, we will be happy to provide you with the necessary staff. When ordering a private server or bartender, a 72-hour notification is required. The cost for a private bartender is \$150.00 per event.

# **ALCOHOLIC BEVERAGES**

To ensure a safe and enjoyable time and to maintain compliance with the rules and regulations of the state of Michigan and Little Caesars Arena, no alcoholic beverages may be brought into or removed from the premises. It is the Suite holder's responsibility for securing all alcoholic beverages in the locked cabinets provided. No one under the age of twenty-one (21) can consume or possess any alcohol at any time. Delaware North Sportservice reserves the right to check for proper identification and refuse service to people who appear to be intoxicated.

# PAR STOCKING SYSTEM

For your convenience, Delaware North Sportservice offers a par stock system in your Suite. This system benefits your Suite in the following ways:

- Ensures beverages in your Suite without the hassle of ordering these items for every event
- Allows beverages to be locked/unlocked at your discretion
- Provides automatic replenishment

The Suite Administrator establishes a par stock and submits it to the Suite Office. Delaware North Sportservice places your par stock in your Suite, making it available for every event. When placing your food order, the Suite Administrator indicates whether they would like the beverages locked/ unlocked. This is done on the website, order form or over the phone.



If guests will be attending the game but no food order is being placed, please contact the Suite Office to indicate if the fridge should be open. Delaware North Sportservice will not open the par stock without permission from an authorized user. After each event, the Suite Attendant will assess consumption and will replenish the beverages according to the par stock information.

Par stocks conclude at the end of the regular season and do not carry over into the postseason. Beverages are not available for pickup and will not be credited to your account. Special brand requests of liquor, beer, wine or mixers must be ordered six (6) business days in advance to ensure delivery.

Some restrictions or added charges may apply.

### **EQUIPMENT & DISPOSABLES**

All Suites are provided with the necessary service equipment. Replacement fees will be assessed for missing or damaged items. Disposables will be provided at no additional cost.

# CATERING

Group and corporate catering opportunities are also available in our special-function facilities. Little Caesars Arena is a unique location for holiday parties, employee gatherings and award dinners. Please contact the Catering Operations Manager at (313) 471-7174 for more information.

# EXCLUSIVITY

Delaware North Sportservice is the exclusive caterer for Little Caesars Arena. It is not permissible for Suite holders or their guests to bring food and/ or beverages into the Suites. If you have specific dietary restrictions or needs, please let us know. We will provide for any special requests that are made in a timely manner. Any food or beverage product brought into the Suites without proper authorization, through the Delaware North Sportservice Suite Office, will be confiscated and/or charged to the Suite holder at a normal retail price for such items. Prices do not include sales tax. An administrative charge of 20 percent of your food and beverage order will be added to your invoice; of this, 10 percent will be distributed to the associate providing your service. The remainder will be retained by District Detroit Sportservice to provide more competitive wages to our staff. If you feel your Suite Attendant has provided a service that is of the highest quality, and you would like to reward your server, additional gratuity may be added. Please feel free to speak to a manager for further clarification. If at any time you require an item not offered on the Suite Menu, please feel free to contact the Suite Coordinator.

We will do everything possible to accommodate your special requests. Delaware North Sportservice would like to thank all of our Suite holders. Your enjoyment during events at Little Caesars Arena is our success.

### MAINTENANCE REQUESTS

The Little Caesars Arena staff will provide the necessary personnel to address any maintenance issues in your Suite. During games, please contact the concierge staff on duty or let your Suite Attendant or Suites Supervisor know. During regular business hours, please contact Little Caesars Arena Stadium Services. The arena staff will make every effort to complete the repairs in a timely fashion.

#### **APPROPRIATE FAN BEHAVIOR**

For the comfort, safety and enjoyment of all our guests, Little Caesars Arena requests that all Suite guests maintain appropriate behavior at all times. The Suite holder will be responsible for the conduct of their guests.

# SUITE SIGNAGE/BANNERS

Attaching or displaying signs, notices or advertisements on the interior or exterior of the Suite, other than those approved in advance by Little Caesars Arena, is not allowed. Structural changes to the Suite of any kind are not permitted.



### **AMENDMENTS**

The Detroit Red Wings and Delaware North Sportservice reserve the right to amend Little Caesars Arena Suite Rules and Regulations at any time if deemed necessary. All amendments will be communicated to the Suite Administrator via email or mail.

### **HOURS OF OPERATION**

The doors at Little Caesars Arena will open one-and-a-half hours prior to game time. Suites remain open up to one hour after the conclusion of the event.

#### **LOST & FOUND**

We strongly recommend that personal property not be stored in your Suite overnight. The Detroit Red Wings and Delaware North Sportservice are not responsible for the loss, damage or theft of any personal property in your Suite. The Little Caesars Arena staff will inspect the Suite after each game for damage and items that have been left by guests. If an item is found in a Suite, a Suite Services staff member will contact your Suite Administrator the following business day.

#### HOUSEKEEPING

Complete housekeeping service will be provided after each game. Cleaning, sweeping, vacuuming, trash removal, dusting, glass and window cleaning will be performed. The housekeeping staff will also remove trash during games and is available to attend to any spills, etc.

### CONSUMER ADVISORY WARNING

Consuming raw or undercooked meats, poultry, seafood, shellfish or eggs may increase your risk of foodborne illness.